

United States Senate
WASHINGTON, DC 20510-1011

August 4, 2026

The Honorable Mehmet Oz, M.D.
Administrator
Centers for Medicare and Medicaid Services
Hubert H. Humphrey Building,
200 Independence Ave., S.W.
Washington, DC 20001

Dear Administrator Oz,

I am deeply concerned the Centers for Medicare and Medicaid Services (CMS) is failing to address barriers to care for pregnant women in Georgia. There are over one million Georgians enrolled in a Medicaid Managed Care Organization (MCO) plan, and these patients depend on provider directories to find in-network care.¹ Yet last month, the U.S. Health and Human Services (HHS) Office of Inspector General (OIG) released two reports detailing how the three largest health insurance companies in the country have inaccurate directories that include maternal health providers that are not actually in-network, have incorrect contact information, or are missing some in-network providers altogether.^{2,3} For pregnant women, time is of the essence to ensure a safe and healthy pregnancy. It is critical that they be able to find a provider that is in-network and available near them to receive timely prenatal care. I urge CMS to take immediate action to ensure states and Medicaid MCO plans have accurate provider directories, especially for patients seeking prenatal and postpartum care.

This year, one labor and delivery unit in Georgia has already closed, citing the Medicaid cuts contained in President Trump's so-called "One Big Beautiful Bill."⁴ This closure has worsened the state's maternity desert crisis, where more than half of the state's counties have little to no access to maternity care.⁵ Georgians looking for care should not have to also contend with provider directories that may contain inaccurate information or omit in-network providers.

I urge CMS to set a measurable standard for assessing the accuracy of Medicaid MCO plan directories and require States to enforce this plan standard. I also ask for detailed responses to the following questions by August 28, 2026:

1. How will CMS work with States to improve the accuracy of Medicaid MCO plan provider directories?
2. How will CMS support States in holding Medicaid MCO plans accountable for the accuracy of their online provider directories?

3. What other actions is CMS taking to improve timely access to prenatal and postpartum care for Medicaid enrollees?

I appreciate your attention to this important matter and look forward to your response.

Sincerely,



Jon Ossoff
United States Senator

¹ KFF. *Total Medicaid MCO Enrollment*. (2024). <https://www.kff.org/medicaid/state-indicator/total-medicaid-mco-enrollment/?currentTimeframe=0&sortModel=%7B%22colId%22:%22Location%22,%22sort%22:%22asc%22%7D>

² U.S. Department of Health and Human Services Office of Inspector General. *Inaccurate Medicaid Managed Care Provider Directories May Limit Enrollee's Access to Maternal Health Care*. (June 2026). <https://oig.hhs.gov/documents/evaluation/11709/OEI-05-24-00090.pdf>

³ U.S. Department of Health and Human Services Office of Inspector General. *Inaccurate Medicaid Managed Care Network Lists May Compromise State Oversight of Access to Maternal Health Care* (June 2026). <https://oig.hhs.gov/documents/evaluation/11708/OEI-05-24-00091.pdf>

⁴ Georgia Recorder. *Rural Georgia hospital plans to close its labor and delivery unit, in part due to Medicaid cuts*. (September 17, 2025). <https://georgiarecorder.com/2025/09/17/rural-georgia-hospital-plans-to-close-its-labor-and-delivery-unit-in-part-due-to-medicaid-cuts/>

⁵ March of Dimes. *2025 March of Dimes Report Card: Georgia*. <https://www.marchofdimes.org/peristats/assets/s3/reports/reportcard/MarchofDimesReportCard-Georgia.pdf>