

United States Senate

WASHINGTON, DC 20510-1011

June 12th, 2026

The Honorable David Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Postmaster General Steiner,

I write to express grave concern regarding the fourth reported employee death at the Atlanta Regional Processing and Distribution Center in Palmetto since its opening two years ago.¹

Since the Palmetto facility opened, postal workers have continually reported difficulty making calls inside of the facility in the event of emergency situations, poor working conditions, and management struggles. When I inspected the facility in May 2024, staff reported similar issues, including lack of cell phone service inside the facility, and I'm concerned that these same complaints persist. I also questioned your predecessor, Louis DeJoy, about a recent death at this same facility in December 2024, when he testified before the Senate Homeland Security and Governmental Affairs Committee about a death at the Palmetto facility. He promised to provide my office details on the incident, which we never received.

Employees have recently said that they "haven't had any phone service since [they] came to that building" and "someone's house had burned down to the ground and they didn't even know it until we went on break." According to another report, "[a]nother employee's child was in a very bad car accident and wasn't able to be reached." Local news reports also find that employees have expressed concerns of retaliation for speaking out about concerns inside the facility.²

Additionally, an audit by the Office of the Inspector General last year detailed "insufficient supervision and a poor employee work culture."³

Postal workers are working hard to deliver the mail and deserve safe working conditions and proper management. Accordingly, I request answers to the following questions by June 26th, 2026:

1. What actions will USPS take to address workers' concerns in the wake of four deaths inside the facility?

¹ <https://www.wsbtv.com/news/local/4-deaths-2-years-usps-facility-workers-demand-answers/7H276A46CFA6RIPJK5U5P3LBCQ/>

² Ibid.

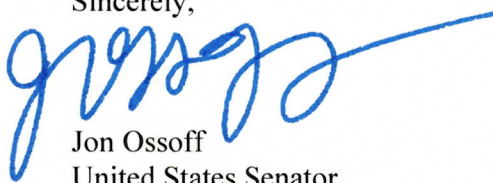
³ <https://www.cbsnews.com/atlanta/news/employee-dies-at-troubled-metro-atlanta-usps-mail-distribution-center-officials-say/>

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2. What progress have you made implementing recommendations from the 2025 OIG report about worker safety and security? If not all recommendations have been enacted, please provide a timeline of implementation.
3. Has USPS undertaken any additional improvements for workplace safety at the Palmetto facility not detailed in the OIG report?
4. Please provide a comparison of the workplace safety standards and culture at the Palmetto facility with other RPDCs across the country.
5. How will USPS work to support employees in the wake of this tragedy? What specific services will be provided to employees at the facility?

Sincerely,



Jon Ossoff
United States Senator